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Matthew P. Fitzpatrick 41,731  
Name of Attorney/Agent Registration No.

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Signature of Attorney or Agent

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application No. : 09/931,358  
Applicant(s) : RUSSELL CHARLES DODD  
Filed : August 16, 2001  
Title : CUSTOMIZED CUSTOMER PORTAL  
TC/A.U. : 3627  
Examiner : Christopher R. Buchanan  
Conf. No. : 3584  
Docket No. : 8677

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RESPONSE UNDER 37 CFR § 1.114

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Commissioner for Patents  
P. O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

INTRODUCTORY REMARKS

In response to the Final Office Action of April 7, 2003 please withdraw the finality of the Office Action by virtue of the enclosed RCE, and reconsider the application in light of the following remarks. This paper is filed as a timely response to the Notice of Appeal filed on July 11, 2003.

*Amendments to the claims begin on page 2 of this paper.*

*Remarks begin on page 4 of this paper.*

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